



# The Economic Contribution of Tourism to the State of North Carolina

Tourism Satellite Account Method September 2008

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### Why quantify the tourism economy?

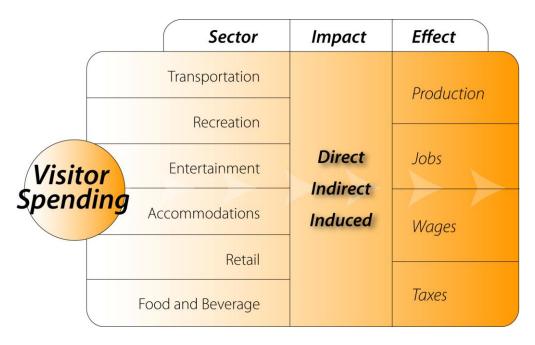
- By monitoring tourism's economic impact, policy makers can make informed decisions regarding the funding and prioritization of tourism development.
- It can also carefully monitor its successes and future needs.
- In order to do this, tourism must be measured in the same categories as other economic sectors – i.e. tax generation, employment, wages, and gross domestic product.

### What is this a challenge?

- Most economic sectors such as financial services, insurance, or construction are easily defined within a country's national accounts statistics.
- Tourism is not so easily measured because it is not a single industry. It is a demand-side activity which affects multiple sectors to various degrees.
- Tourism spans nearly a dozen sectors. Lodging, recreation, retail, real estate, air passenger transport, food & beverage, car rental, taxi services, travel agents...

### Must quantify demand then link to supply

• The economic activity generated by travel and tourism is diverse. It spans various industrial sectors and represents only a part of most of these sectors. Therefore, the "tourism industry" is not identified in state or local economic accounts and must be measured separately.



- The analysis is based on an examination of visitor spending (the demand side) and related industry sales, value added, wages, and employment (the supply side).
- Economic modeling is used to quantify the linkages between visitor spending and industries and among industries.
- Direct impact: The benefit to sectors directly providing goods or services to travelers.
- Indirect impact: The benefit to suppliers to the directly-involved companies.
- Induced impact: The benefit to the local economy as incomes in the prior two levels of impact are spent on goods and services.

#### The Tourism Satellite Account

- The TSA was conceived by the UN World Tourism
   Organization and has since been ratified by the UN, Eurostat,
   and OECD.
- The standard has been adopted by over fifty countries around the world.
- The TSA deals with the challenge of measuring tourism in two important ways:
  - 1. Defines the tourism economy
  - 2. Provides methodology for calculating tourism GDP in a way that is consistent with economic accounts

#### **Benefits of a TSA**

- Enables comparisons of the importance of tourism to other sectors of the economy in terms of GDP, employment, and income
- 2. Allows for benchmarking to other destinations
- 3. Tracks the economic contribution of tourism over time
- 4. Monitors strength by tracking capital investment
- Allows for extension analysis for taxes, scenarios, full impact

# **Highlights**

- Tourism is a vital and growing component of the North Carolina economy.
- In 2007, total tourism demand tallied \$23.1 billion, growing
   7.2% from 2006.
- This economic activity sustained 375,000 jobs, growing 4.5% in 2007.
- 9% of all wage and salary employment in the state is directly or indirectly dependent on tourism.
- The direct GDP of the tourism sector was \$8.2 billion in 2007.
   The full GDP impact tallied \$16.9 billion.
- Including indirect and induced impacts, tourism in North Carolina generated \$2.5 billion in state and local taxes and \$2.6 billion in Federal taxes in 2007.

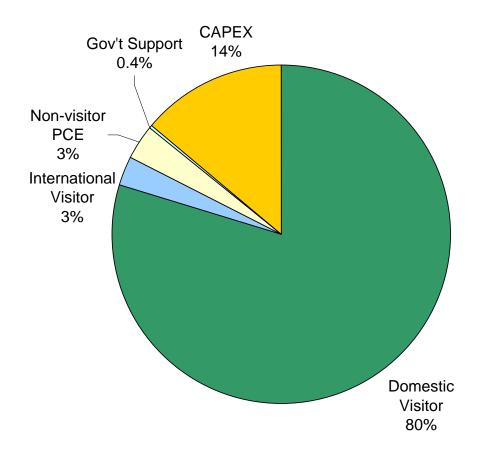
#### **Tourism Demand**

 The Tourism Satellite Account looks at the full range of tourism-related expenditures.

Tourism Demand by Category, \$ million									
Domestic Visitor		ernational Visitor	No	on-visitor PCE		Gov't upport	(	CAPEX	Total
\$ 18,467	\$	607	\$	792	\$	99	\$	3,186	\$ 23,151

- Non-visitor private consumption expenditures (PCE) represent tourism consumer durables such as an RV, boat, or furniture for a vacation home.
- Government support for tourism includes the budgets for the Division of Tourism, tourism attractions, security, and other budget items in broad support of tourism.
- Capital investment includes construction of hotels and attractions, as well as tourism infrastructure.

## **Tourism Demand by Source**



- Domestic visitor markets comprise the majority of tourism demand.
- Capital investment in tourism-related construction and machinery & equipment is second in importance.

#### **Tourism Sales**

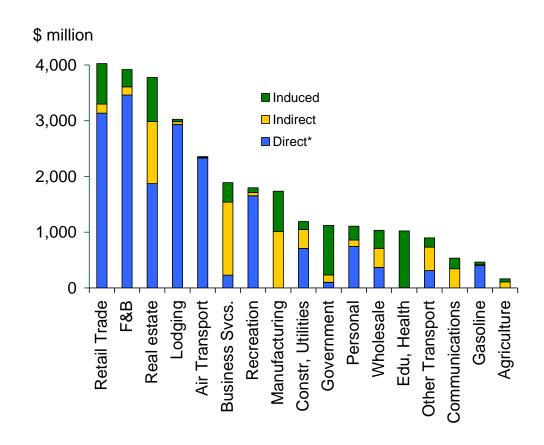
Tourism Sales (Output)							
(US\$ Million)							
	Direct*	Indirect	Induced	Total			
Agriculture, Fishing, Mining	-	109	55	163			
Construction and Utilities	708	339	144	1,191			
Manufacturing	-	1,010	724	1,734			
Wholesale Trade	2,479	342	323	3,144			
Air Transport	2,329	13	14	2,356			
Other Transport	310	421	167	898			
Retail Trade	4,505	164	726	5,395			
Gasoline Stations	1,830	12	49	1,891			
Communications	-	344	190	534			
Finance, Insurance and Real Estate	1,872	1,112	792	3,776			
Business Services	229	1,311	350	1,889			
Education and Health Care	-	6	1,017	1,023			
Recreation and Entertainment	1,653	59	85	1,796			
Lodging	2,934	48	44	3,026			
Food & Beverage	3,460	148	311	3,919			
Personal Services	744	116	248	1,108			
Government	100	132	889	1,121			
TOTAL (2007)	23,151	5,686	6,127	34,964			

<sup>\*</sup> Direct sales include cost of goods for retail sectors

 Tourism demand of \$23.1 generated \$35.0 billion in business sales, including indirect and induced impacts. The industry registered growth of 7.2% in 2007.

#### **Tourism Sales**

- Visitors spend more in retail (including grocery stores) than in any other sector, followed closely by restaurants.
- The significant seasonal second home market (172,151 units) generated \$1.9 billion in direct economic activity within the real estate sector.



Note: retail trade figures include local manufacturing, wholesaling, and distribution of goods purchased by visitors.

### "Core" Tourism GDP

Tourism GDP (Value Added) (US\$ Million)					
	Industry GDP				
Agriculture, Fishing, Mining	-				
Construction and Utilities	-				
Manufacturing	-				
Wholesale Trade	-				
Air Transport	876				
Other Transport	152				
Retail Trade	1,025				
Gasoline Stations	260				
Communications	-				
Finance, Insurance and Real Estate	1,314				
Business Services	95				
Education and Health Care	-				
Recreation and Entertainment	945				
Lodging	1,835				
Food & Beverage	1,582				
Personal Services	332				
Government	6				
TOTAL	8,422				

- Tourism GDP is the value added of those sectors providing the goods and service to travelers.
- This narrow definition of the tourism industry counts only tourism consumption, which excludes capital investment and general government support of tourism. Furthermore, it only includes those sectors directly interacting with travelers.
- On this basis, tourism industry GDP was \$8.4 billion in 2007, accounting for 2.1% of total North Carolina GDP.

# **Total Tourism GDP Impact**

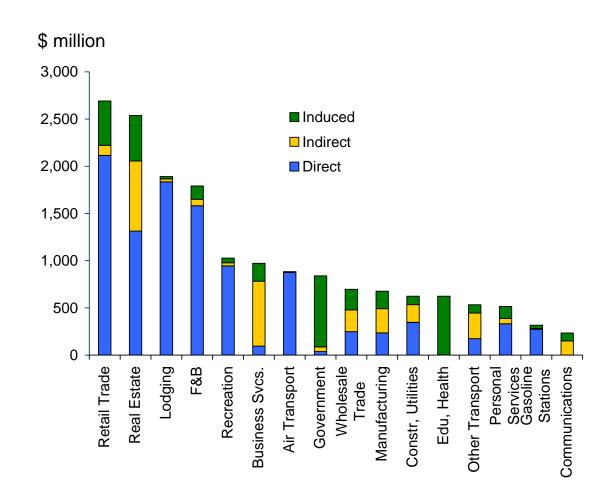
- The complete definition of the tourism demand includes capital investment and general government support of tourism.
- This definition also includes the value added of locally produced goods purchased by tourists, along with associated wholesale and transportation margins.
- By this broader definition, tourism activity directly and indirectly generated GDP of \$16.9 billion. This is 4.2% of the state economy.

### **Tourism GDP Contribution**

Tourism GDP (Value Added) (US\$ Million)						
	Direct*	Indirect	Induced	Total		
Agriculture, Fishing, Mining	0	24	16	40		
Construction and Utilities	347	188	90	624		
Manufacturing	235	256	186	677		
Wholesale Trade	248	231	218	697		
Air Transport	876	4	4	884		
Other Transport	174	270	89	533		
Retail Trade	2,115	106	470	2,692		
Gasoline Stations	275	8	34	317		
Communications	-	151	84	235		
Finance, Insurance and Real Estate	1,314	742	481	2,537		
Business Services	95	688	190	973		
Education and Health Care	-	3	620	624		
Recreation and Entertainment	945	33	50	1,027		
Lodging	1,835	30	26	1,891		
Food & Beverage	1,582	67	142	1,792		
Personal Services	332	57	126	515		
Government	37	50	751	839		
TOTAL	10,411	2,909	3,575	16,895		

### **Total tourism GDP**

- All sectors of the North Carolina economy benefit from tourism activity directly and/or indirectly.
- Retail trade (including grocery stores), real estate (representing second homes usage), and the lodging industry comprise the largest shares of tourism's economic impact.



### Ranking Tourism Employment

- The direct contribution of the core tourism industry was 209,227 in 2007.
   This narrow measurement allows for inter-industry ranking.
- On this basis, tourism is the 7<sup>th</sup> largest employer in the state of North Carolina.
   Comparisons are with BLS, private sector employment.

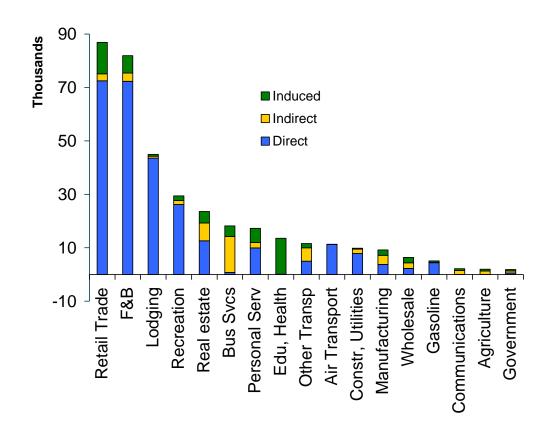
Employment Ranking					
Rank Industry	Jobs				
1 Manufacturing	538,529				
2 Retail Trade	465,455				
3 Health Care and Social Assistance	436,150				
4 Accommodation and Food Services	342,250				
5 Construction	254,611				
6 Administrative and Waste Management	245,007				
7 Travel Industry	209,227				
8 Professional, Scientific, and Technical Services	183,892				
9 Wholesale Trade	182,352				
10 Finance and Insurance	152,678				
11 Transportation and Warehousing	115,925				
12 Other Services (except Public Administration)	102,839				
13 Information	72,762				
14 Management of Companies and Enterprises	71,142				
15 Educational Services	57,414				
16 Real Estate and Rental and Leasing	54,023				
17 Arts, Entertainment, and Recreation	51,408				
18 Agriculture, Forestry, Fishing and Hunting	29,618				
19 Unclassified	16,705				
20 Utilities	12,531				

# **Total Tourism Employment**

Tourism Employment					
	Total				
Agriculture, Fishing, Mining	1,954				
Construction and Utilities	9,823				
Manufacturing	9,172				
Wholesale Trade	6,363				
Air Transport	11,306				
Other Transport	11,588				
Retail Trade	86,874				
Gasoline Stations	5,077				
Communications	2,150				
Finance, Insurance and Real Estate	23,567				
<b>Business Services</b>	18,188				
Education and Health Care	13,543				
Recreation and Entertainment	29,428				
Lodging	44,949				
Food & Beverage	81,892				
Personal Services	17,250				
Government	1,856				
TOTAL	374,981				

- The tourism sector directly and indirectly supported 375,000 jobs, or 9% of all private sector wage and salary employment in North Carolina last year.
- These impacts include the benefits of capital investment and government support of the sector.

# **Total Tourism Employment**



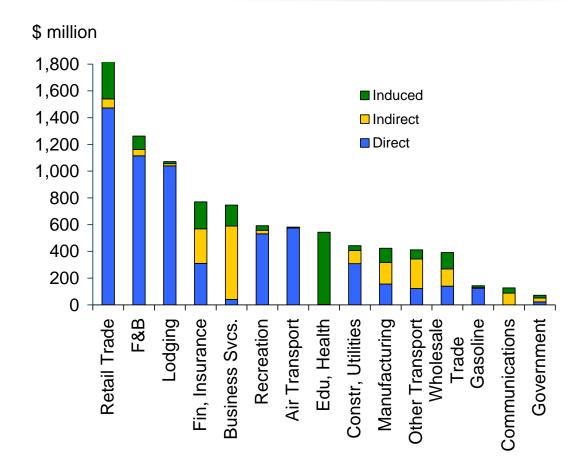
 The retail, restaurant, and lodging sectors employed the most persons in the tourism sector.

### **Tourism Income**

Tourism Income (Compensation)						
(US\$ Million)						
	Direct	Indirect	Induced	Total		
Agriculture, Fishing, Mining	0	18	12	30		
Construction and Utilities	308	99	36	442		
Manufacturing	156	162	106	424		
Wholesale Trade	140	130	122	392		
Air Transport	575	3	3	581		
Other Transport	123	221	68	412		
Retail Trade	1,472	68	301	1,841		
Gasoline Stations	124	4	15	143		
Communications	-	88	40	127		
Finance, Insurance and Real Estate	310	259	201	770		
Business Services	41	549	156	746		
Education and Health Care	-	3	540	543		
Recreation and Entertainment	531	26	34	592		
Lodging	1,039	17	15	1,071		
Food & Beverage	1,115	48	100	1,262		
Personal Services	254	45	100	398		
Government	22	30	20	72		
TOTAL	6,209	1,769	1,869	9,847		

 \$9.8 billion in compensation was generated by tourism demand in 2007.

### **Tourism Income**



 Tourism generated the most personal income in the retail, restaurant, and lodging sectors.

### **Tourism Tax Generation**

Tourism-Generated Taxes (US\$ Million)			
	Total		
Federal Taxes	2,589.2		
Corporate	449.6		
Indirect Business	348.2		
Personal Income	724.8		
Social Security	1,066.6		
State and Local Taxes	2,498.4		
Corporate	303.2		
Personal Income	298.3		
Sales	987.2		
Property	661.7		
Excise and Fees	74.4		
State Unemployment	20.0		
Lodging Taxes	153.5		
TOTAL	5,087.6		

- A total of \$5.1 billion in taxes were directly and indirectly generated by tourism in 2007.
- State and local taxes alone tallied \$2.5 billion.

### Government support of tourism

<b>Tourism Administration and Promotion</b>						
2007						
Government		Individual	Collective	Total		
State	\$	1,950,000	\$11,050,000	\$13,000,000		
Counties	\$	10,830,268	\$61,371,520	\$72,201,788		
Municipalities	\$	1,999,458	\$11,330,265	\$13,329,723		
TOTAL	\$	14,779,727	\$83,751,784	\$98,531,511		

- Government support of tourism is divided between collective (general support) and individual (specific support) spending.
- Total state government support of tourism was \$13 million.
- County government support of tourism was \$72 million.
- Municipality government support of tourism was \$13 million.
- Total government support of tourism tallied \$99 million in 2007.

# **Tourism Capital Investment**

<b>Tourism Capital Investment</b>						
2007						
Total						
Construction	\$	707,764,275				
Recreation and Entertainment	\$	245,439,000				
Hotels and Motels	\$	342,119,000				
Government Capital Outlays	\$	120,206,275				
Machinery and Equipment	\$	2,478,577,839				
Total	\$	3,186,342,114				

 Over \$3 billion was invested by the tourism sector last year, including hotels, recreational facilities, and related government capital outlays.

### **About Tourism Economics**

- Tourism Economics, headquartered in Philadelphia, is an Oxford Economics company dedicated to providing high value, robust, and relevant analyses of the tourism sector that reflects the dynamics of local and global economies. By combining quantitative methods with industry knowledge, Tourism Economics designs custom market strategies, project feasibility analysis, tourism forecasting models, tourism policy analysis, and economic impact studies.
- Our staff have worked with over 100 destinations to quantify the economic value of tourism, forecast demand, guide strategy, or evaluate tourism policies.
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